

The Quaker Hill Quill

August 2023



New Visitor Parking Process

Our community is working with Parking Boss, a parking management company, to ensure compliance with visitor parking regulations. Residents will be required to register their vehicles (and their visitors' vehicles) on an app in order to obtain visitor parking passes. SFMC will be sending detailed information to all homeowners and will be posting details on the qhca.org website.

Visitor passes will be issued in accordance with Quaker Hill regulations that restrict visitor parking to 7 days in any 30-day period and do not allow residents to use visitor spaces as overflow parking for their own vehicles. All vehicles in visitor parking spaces will be monitored for compliance. Vehicles parked in visitor parking without a current pass on file may be subject to immediate notification and towing per Quaker Hill guidelines.

Residents Who Arrive During Pool Season

New residents and those who have yet to apply for a pool-use pass, must complete an online application using the poolentry.com app. Download the free app on the Apple App Store or Google Play Store. To apply for an Electronic Pool Pass (EPP), please go to: www.poolentry.com/application/pool-application.php?PoolApplicationID=90354fd5-ba76-4c3c-bdd5-f9c35b38793



Upon completion of the application, SFMC (Service First Management and Consulting) will review and check its validity. After the application is approved, you will receive an email notification that your EPP is ready for download. The EPP must be shown to the lifeguard each time the eligible pool user enters the pool area. Please be aware that an EPP will not be issued to a homeowner or other eligible pool user unless all assessment fees or other charges owed to the Association are paid in full.

Only those persons listed on the pool application will be allowed entry into the pool area. In the interest of pool safety and rule enforcement, the Board has instructed the lifeguards to exercise their discretion to ask pool users to leave the premises when infractions occur. On several occasions this year and in the past, swimmers and their parents (or guardians) have used profanities, making families with young children uncomfortable and hastening their departure from the pool. This is unacceptable. Moreover, several swimmers have been involved in pushing and wrestling, which is a safety concern for parents with little ones. Please do not abuse pool privileges or allow others to do so. This could result in liability issues to the homeowner, the pool company, and our community. Misuse may also result in the temporary or permanent loss of pool privileges.

As a reminder to all residents and to provide information to new homeowners, please refer to the table below as an easy-to-use guide to pool entrance requirements. The Board has instructed the lifeguards to strictly enforce the rules. Parents and guardians are advised to keep non-swimmers within reach; lifeguards are authorized to administer swim tests to ensure the safety of non-swimmers and young swimmers.

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Trash Disposal

Residents of single-family detached homes and townhomes are reminded that trash containers may not be placed outside earlier than 5:00 p.m. on the evening before collection and must be returned to storage not later than 7:00 p.m. on the day of collection. Please put your trash can out of view on non-pick up days.

The regular trash collection day is Tuesday. During a week when Monday or Tuesday is a holiday, you may call the City's Resource Recovery Division, 703-746-4311 or check the city of Alexandria website at www.alexandriava.gov/RefuseCollection for information on trash collection.

TMP

The City of Alexandria requires Quaker Hill to participate in the city-wide Transportation Management Program (TMP) that promotes the use of mass transit. Part of our monthly assessment fee funds this program. As a bona fide resident of Quaker Hill, you are eligible to purchase certain mass transit media at a reduced price. The TMP offers:



ITEM	COST TO YOU
50% off Metrorail fare	
Amount to be specified by resident per SmarTrip card	
Maximum benefit per household, per month is \$250	\$125.00
SmarTrip Card	\$ 1.00

How to Place an Order for SmarTrip cards:

1. Contact SFMC at (703) 392-6006 x285 and leave a message.
2. Email SFMC at JLee@sfmcinc.com.

Please note that all orders must be paid in full in advance before SFMC will send your media. Make checks payable to Quaker Hill Community Association.

How to Add fare to your SmarTrip card:

1. Register your SmarTrip card with SFMC. A maximum of four cards may be registered with SFMC.
2. The \$250 maximum benefit may be split among the four registered cards. You cannot register cards issued by an employer through an employee benefits program.
3. Mail your payment in advance to:
SFMC, Inc.
9464 Innovation Drive
Manassas, Virginia 20110
4. If the household has registered multiple cards with SFMC, the card number must be noted, along with the amount to be added per card.

Cards and benefits may not be sold or transferred to others. Misuse may result in the temporary or permanent loss of TMP benefits.

Residents Who Arrive During Pool Season (Continued)

Guest Passes and Fees

On free guest pass is available per home and will be included in the poolentry.com app account. Additional guest passes will cost \$2 per day, per guest, and no more than five guest total, per household, per day, will be permitted. Guests must be accompanied by a homeowner or eligible pool users who is 18 years of age or older at all times. Guest passes may be purchased on the poolentry.com app for \$2 per pass, plus a processing fee of 3.6 percent (approximately 7 cents for each guest pass). Passes are only valid on the day of purchase. Do not purchase guest passes in advance; they will expire at the end of the purchase day.



QUAKER HILL POOL ADMISSION

Age	Identification Required	Can attend alone	Can bring guests
18 or over eligible users	Government-approved ID	YES	YES
16-17	Government-approved ID	YES	NO
Under 16	NO	NO	NO

- Children under 16 years of age must be accompanied throughout their stay at the pool by an eligible pool user who is 18 years of age or older.
- Guests, no matter their age, cannot attend alone. They must be accompanied at all times by an eligible pool user who is 18 years of age or older.
- The maximum allowable number of guests per household is 5.
- Dedicated lap swim time is from 7:15 p.m. to 7:45 p.m. daily.

Quaker Hill Community Association Information

Board of Directors

Mary Beth Cockerham, President, mbcockerham@comcast.net
 Marjorie Stein, Vice President
 Lennin Lopez, Secretary
 Rose Gillespie, Treasurer & Newsletter
 Marci Greenberger, Director

Clubhouse Telephone

703-823-1911/1912

Service First Management and Consulting

(703) 392-6006 x285, sfmcinfo@sfmcinc.com
www.sfmcinc.com
 9464 Innovation Drive
 Manassas, Virginia 20110

The Quaker Hill Community Association Board of Directors meets via teleconference at 7:00 p.m. on the fourth Thursday of every month except for November and December. The November

meeting is held a week earlier due to Thanksgiving. If you wish to participate, email SFMC at sfmcinfo@sfmcinc.com before 5 p.m. on the day of the meeting or subscribe to the email notification list at the above address to get call-in information. Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting.

Quaker Hill Condominium Association

Management Company: First Service Residential, 703-385-1133
 Association President: John Sesler, jsesler@comcast.net

Important Numbers to Remember

Police—Fire—Medical Emergency*	911
Police Non-Emergency	703-746-4444
Police Non-Emergency TDD line	703-838-4896
Online Crime Reporting	www.alexandriava.gov/police
National Poison Control Center	800-222-1222
Animal Control	703-746-4774

*The Alexandria Police Department is located at 3600 Wheeler Ave.; the closest fire station (#207) is located at 3301 Duke Street.

www.QHCA.org

Dog Leash Signs

The Board continues to receive complaints about a few pet owners who do not use leashes or pick up after their pets. Pet owners should be aware of City Ordinance Sec. 5.7, which details pet ownership requirements and penalties for non-compliance. The Quaker Hill community is obligated to comply with Alexandria City ordinances. New signs are being posted around the community to remind pet owners to comply with leash laws.

Specifics cover many aspects of ownership including requirements to register all pets four months of age or older, leash laws, noise issues, and other legal responsibilities. **The City of Alexandria requires that all dogs must be controlled by a physical leash when walking in public.** The use of electronic collars and similar devices

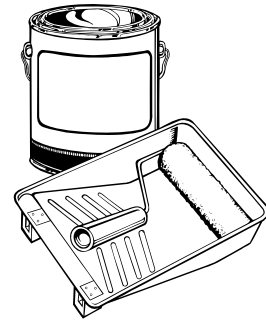
as forms of physical restraint for dogs in public areas is prohibited. Electronic collars may be used for training purposes at City dog parks, at sanctioned obedience training classes, field trials, and on private property.

The Alexandria Animal Welfare League supported this ordinance in order to preserve public safety. The League noted that our public areas are shared spaces to be enjoyed by everyone, and a physical leash signifies that a dog is under the control of a capable handler. Recently, reminder signs have been posted in the community, citing the City Ordinance. Please be a responsible neighbor and pet owner.



New Covenants Inspection Company

After reviewing several options for conducting annual home inspections to ensure compliance with community covenants, the Board of Directors hired Community Inspection Services, Inc. (CIS). CIS has extensive experience in assisting home ownership associations and property management companies in providing maintenance inspections. Typically, CIS inspections focus on those items/components of a home that property owners should take care of periodically as part of basic home ownership, including painting, storing items properly, removing residue from surfaces, and fixing broken or missing fixtures/components.



For the 2023 Quaker Hill home inspections, CIS created a photo database of all single-family homes and townhomes, created a calendar and tracking system, and focused on deferred maintenance items that should be addressed to maintain property values for the entire community. Almost 70% of homeowners received citations – most of which were related to needed power washing of dirt, mold, mildew, etc. from home surfaces and property. The citations provided timelines for remediation. Please note that CIS handles homeowner responses to the citations and updates its records accordingly. If additional time is needed to address issues, please follow up with CIS, as late or continued noncompliance may result in being called to a hearing and/or subsequent fines.

Upcoming Board Meetings

The Board of Directors continue to hold monthly virtual meeting at 7 p.m. on the following dates:

- August 24
- September 28
- October 26
- November 16 (annual meeting date change)

Silver Service Card

Alexandria offers the *free* “Silver Service Card” to City residents 60 years of age and older. Through this Card, seniors can get discounts at participating restaurants, retail stores and service-oriented businesses. The list of participating businesses and other pertinent information is available at <https://seniorservicesalex.org/programs/silver-service-card/>. Seniors can pick up their Silver Service Card at two locations: 1) Senior Services of Alexandria, 206 N. Washington Street, Suite 301/703-836-4414); and 2) At Home in Alexandria, 3139 Mount Vernon Avenue/703-231-0824.

Trickle Stream Repair

As reported in earlier newsletters, finding a company with the expertise to repair the trickle stream has been a lengthy and complicated process, but repairs should be underway in the August/September timeframe. A rusted pump, which is more than 30 years old, requires a custom build, and other needed repairs involve specialized expertise. For example, the underground pump room must be dammed off from the pond to prevent flooding into the electrical compartment so the replacement parts can be installed. The intake line needs to be plugged, the corroded pipe disassembled and replaced, and pipes resized appropriately. Locating a company that can address these issues (many could do one piece but not the other) involved contacting nearly a dozen companies.

Our sincere thanks go out to a resident volunteer who worked with the Board to locate a reputable company that can coordinate and complete the complex process. We look forward to seeing the trickle stream in action once again.



Noise Ordinance Reminder

The City of Alexandria regulates construction activities by permitted days and hours.

Commercial contractors must limit their use of construction and power equipment to:
Monday – Friday: 7:00 a.m. to 6:00 p.m.
Saturday and holidays [not all holidays; refer to Sec. 11-5-5-(a)(5)a]: 9:00 a.m. to 9:00 p.m.
Sunday: all hours prohibited.
See Section 11-5-7 for additional information.

Homeowner construction and/or repairs must be limited to:
Monday – Friday: 7:00 a.m. to 9:00 p.m.
Saturday and holidays [not all holidays; refer to Sec. 11-5-5-(a)(5)a]: 9:00 a.m. to 9:00 p.m.
See Section 11-5-7 for additional information.

The use of power lawn and garden equipment is limited to:
Monday – Friday: 7:00 a.m. to 9:00 p.m.
Saturday and holidays [not all holidays; refer to Sec. 11-5-5-(a)(5)a]: 9:00 a.m. to 9:00 p.m.
See Section 11-5-7 for additional information.

Alexandria indicates that noise emanating from lawn and gardening equipment has become an increasing concern. The most troublesome are the gas-powered leaf blowers, trimmers, and lawn mowers. The following tips are suggested for reducing noise:

- Limit use of leaf blowers during the leaf collection season only, not year-round.
- Avoid using gas-powered leaf blowers early in the morning or for long periods of time.
- Substitute power equipment with hand tools such rakes, hand clippers, etc.
- Try to operate equipment during afternoon or early evening hours. If possible, avoid operating equipment on Sundays.
- If possible, purchase electric-powered equipment vs. gasoline-powered tools.



Electric Scooters and Bikes

In recent weeks, several residents have been using electric scooters and bikes around the pond sidewalk, causing safety concerns for pedestrians. Alexandria bans electric scooters and bikes from all sidewalks across the City. Please remind your children of the same. Go to www.alexandriava.gov/docklessmobility (click on Frequently Asked Questions) for additional information on electric bikes usage and how to report abandoned scooters/bikes.

City Council Approved Duke Street Transitway

In late June, the City Council voted unanimously to endorse the recommendations of the Duke Street Transitway Advisory Group to reconfigure sections of Duke Street to make the road more accessible to public transit, bicyclists, and pedestrians. Near-term recommendations were divided into four components: 1) center-running bus lanes from Ripley Street to Jordan Street; 2a) mixed traffic from Jordan Street to Wheeler Street; 2b) single direction center-running bus lane from Wheeler Street to Roth Street; and 3) center-running and mixed traffic/curb running buses from Roth Street to Callahan Drive. Long-term recommendations include center-running buses the entire length of Duke Street.



Quaker Hill Community Association

c/o SFMC

9464 Innovation Drive

Manassas, VA 20110

School Starts August 21, 2023



Please drive carefully and be mindful of reduced speed limits near four schools:

- Francis Hammond Middle School
- John Adams Elementary School
- Ferdinand T. Day Elementary School
- George Washington Middle School

The speed limit will be 15 mph when lights are flashing. Failure to obey posted speed limits may result in a \$100 fine for each offense.