

The Quaker Hill Quill

May 2025

2025 Pool Season Information

The Quaker Hill pool opens on Saturday, May 24, 2025 at 10 a.m. Pool information packets have been mailed to all residents and should have been received by now. If you have not received the information, contact SFMC (Service First Management and Consulting) at 703-392-6006, x 285 or JLee@smfcinc.com. Prior to the pool opening, please read the following information on pool admission requirements and operating rules.

Pool Admission Requirements

The Quaker Hill Community Association (QHCA) will continue to use the electronic pool pass system for both residents and guests. Homeowners must apply for 2025 pool passes on the **PoolEntry App** that is available for free on the Apple App Store or Google Play Store. Please follow these steps:

- ✓ Download the free **PoolEntry App**.
- ✓ Sign in or create a new account (if you don't remember your password; passwords can be reset within the app; resident accounts from last year are still functional).
- ✓ Click on "Apply for Pool Passes" and enter IDXQSI.
- ✓ Provide your contact information and select passes.
- ✓ Provide name/date of birth for each pass holder.
- ✓ Submit application

Residents who do not have a smart phone or those who do not want to use the app can contact SFMC management for information on receiving a physical pass.

Upon submission of your application, SFMC will review the information; reviews typically take 1-2 business days. After your application is approved, you will receive an email notification that your pool pass is ready for download. To activate your pool passes please follow these steps:

- ✓ Open the **PoolEntry App** on your phone.
- ✓ Click the "Activate" button on each pool pass.
- ✓ Click on the circular icon to upload your photo; you may select a photo from the gallery or upload a new one.
- ✓ Confirm your first/last names and date of birth.

- ✓ Click Activate; scroll left or right between passes to activate.

Only one **PoolEntry** account is needed per family. All family members have access to pool passes associated with the family account using any mobile device; this allows one family member to check in all family members. All family members can download and activate passes on multiple devices as long as there are enough seasonal passes available. Family members' passes can be viewed by scrolling left or right on your phone.

Tenants may apply for pool passes provided they submit proof of residency as part of their application. A copy of your current lease must be provided to verify resident names. This is a change from previous years' application process.

This same process will apply to new homeowners who arrive during pool season. Please be aware that a **PoolEntry Pass** will not be issued to a homeowner or other eligible pool user unless all assessment fees or other charges owed to QHCA are paid in full. Only those persons listed on the pool application will be allowed entry into the pool area.

Guest Passes and Fees

One free guest pass is available per home and will be included in your **PoolEntry** account. Additional guest passes will cost \$2 per day, per guest, and no more than five guests total, per household, per day, will be permitted. Guests must be accompanied by a homeowner 18 years of age or older. Guest passes may be purchased on your **PoolEntry** account for \$2 per pass, plus a processing fee. **Passes are only valid on the day of purchase. Do not purchase guest passes in advance, they will expire at the end of the purchase day.**

Technical Assistance

If you need assistance, please contact SFMC (jlee@smfcinc.com) for information about pending applications, pool pass pricing, and adding pool passes. **PoolEntry** technical support is also available by submitting a support ticket at mypass.poolentry.com.

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Trash Disposal

Residents of single-family detached homes and townhomes are reminded that trash containers may not be placed outside earlier than 5:00 p.m. on the evening before collection and must be returned to storage not later than 7:00 p.m. on the day of collection. Please put your trash can out of view on non-pick up days.

The regular trash collection day is Tuesday. During a week when Monday or Tuesday is a holiday, you may call the City's Resource Recovery Division, 703-746-4311 or check the city of Alexandria website at www.alexandriava.gov/RefuseCollection for information on trash collection.

TMP

Quaker Hill participates in the city-wide Transportation Management Program (TMP) that promotes mass transit usage.

Part of our monthly assessment fee funds this program. As a bona fide Quaker Hill resident, you are eligible to add benefits to your SmarTrip cards at a 50% discount. SmarTrip cards are good for use on Metro rail, bus, and parking facilities as well as for use on other participating transit agencies.



ITEM	COST TO YOU
Transit benefit: \$250 maximum benefit per household per month (specified by resident per SmarTrip card)	\$125.00

How to Set Up a TMP Account:

1. Purchase a SmarTrip card(s) at any Metrorail station or commuter store (the nearest one is located in Shirlington). A SmarTrip card costs \$10 (\$2 for card and \$8 in stored value).
2. Send the card(s) serial number and resident's name to SFMC to set up an account. The card MUST be registered with SFMC to add transit benefits.
3. A maximum of four cards may be registered with SFMC.

How to Add Fare to your SmarTrip card:

1. After your card(s) have been registered with SFMC, send a check to SFMC requesting the amount to be added to each card.
2. Memo on check must note "FOR TMP BENEFITS".
3. Mail check to Quaker Hill Community Association, c/o SFMC, Inc., 9464 Innovation Dr., Manassas, VA 20110.
4. The outside of the envelope should include "Attn.: TMP Benefits".

All orders must be paid in full in advance before SFMC will add benefits. TMP benefits are added electronically between the 1st and 21st of each month and will be available the 1st of the following month. You cannot register cards issued by an employer through an employee benefits program.

Cards/benefits may not be sold or transferred to others. Misuse may result in the temporary or permanent loss of TMP benefits.

Quaker Hill Community Association Information

Board of Directors

Dominique Mack, President
 Laura Evans, Vice President
 Ashley McCurry, Secretary
 Rose Gillespie, Treasurer & Newsletter,
 Lester Simpson, Director

Clubhouse Telephone

703-823-1911/1912

Service First Management and Consulting

(703) 392-6006 x285, jlee@sfmcinc.com
www.sfmcinc.com
 9464 Innovation Drive
 Manassas, Virginia 20110

The Quaker Hill Community Association Board of Directors meets via teleconference or in person at 7:00 p.m. on the fourth Thursday of every month except for November and December. For ZOOM meetings, email SFMA at sfmcinfo@sfmc.com

before 5 p.m. on the day of the meeting for call-in information, or sign up for the email notification list. Questions, concerns and comments may be mailed to SFMC by noon on the day before the meeting. Participation via phone, ZOOM, or other virtual process is not available during in-person meetings.

Quaker Hill Condominium Association

Management Company: First Service Residential, 703-385-1133
 Association President: John Sesler, jsesler@comcast.net

Important Numbers to Remember

Police—Fire—Medical Emergency*	911
Police Non-Emergency	703-746-4444
Police Non-Emergency TDD line	703-838-4896
Online Crime Reporting	www.alexandriava.gov/police
National Poison Control Center	800-222-1222
Animal Control	703-746-4774

*The Alexandria Police Department is located at 3600 Wheeler Ave.; the closest fire station (#207) is located at 3301 Duke Street.

www.QHCA.org

2025 Pool Season Information (Con't)



Online support is available Monday-Friday from 10:00 a.m. to 5:30 p.m. Extended support hours are provided on May 23 (Friday) and May 24 (Saturday). Support is limited on weekends and holidays throughout the summer.

Pool Operating and Use Requirements

The **PoolEntry Pass** must be shown to the lifeguard each time the eligible pool user enters the pool area. *The use of the Quaker Hill Community pool is a privilege, and by using this facility you agree to respect the posted rules of conduct and the explicit instructions of the lifeguards at all times.* In the interest of pool safety and rule enforcement, the Board has instructed the lifeguards to exercise their discretion to ask pool users to leave the premises when infractions occur. On several occasions last year, swimmers and their parents (or guardians) have used profanities, making families with young children uncomfortable and hastening their departure from the pool. This is unacceptable. Moreover, several swimmers have been involved in pushing and wrestling, which is a safety concern for parents of small children. Please do not abuse pool privileges or allow others to do so. This could result in liability issues to the homeowner, the pool company, and our community. Misuse may also result in the temporary or permanent loss of pool privileges.

Pool operating hours are:

- **Monday-Friday—noon to 7:45 p.m.**
- **Saturday/Sunday/holidays—10:00 a.m. to 7:45 p.m.**
- **Daily—dedicated lap swim time: 7:00-7:45 p.m.**
- The pool facilities will close during thunder and/or lightning and will remain closed for 45 minutes after the last occurrence.

- As mandated by the City of Alexandria, ALL swimmers must be out of the pool for 10 minutes every hour; lifeguards will call swim breaks at 10 minutes before the hour, every hour, except for the last hour of the day. Please exit the pool when instructed to do so.
- Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed **ONLY** when no other swimmers are in the pool and should not exceed 50 minutes.
- No running, pushing, wrestling, dunking, or standing/sitting on another's shoulders.
- No profanity, screaming, or other boisterous behavior in the pool area or environs.
- The use of radios, speakers, or similar electronic devices is permitted **ONLY** when used with headphones.
- Rafts and balls and toys not intended for pool use (e.g. footballs) are not allowed.
- Parents/guardians are advised to keep non-swimmers withing reach; lifeguards are authorized to administer swim tests to ensure the safety of non-swimmers and young swimmers.
- Keep facility clean by placing refuse and recyclables in proper receptacles.
- Entering the pool area when the facility is closed is trespassing. If you witness trespassing or vandalism, please report it to the Alexandria Police Department (703-746-4444). Trespassers will be banned from the property, and charges may be filed.

The table below is an easy-to-use guide to Quaker Hill pool admission requirements. The Board has instructed the lifeguards to strictly enforce the rules.

QUAKER HILL POOL ADMISSION			
Age	Identification Required	Can attend alone	Can bring guests
18 or over eligible users	Government-approved ID	YES	YES
16-17	Government-approved ID	YES	NO
Under 16	NO	NO	NO
<ul style="list-style-type: none"> • Children under 16 years of age must be accompanied throughout their stay at the pool by an eligible pool user who is 18 years of age or older. • Guests, no matter their age, cannot attend alone. They must be accompanied at all times by an eligible pool user who is 18 years of age or older. • The maximum allowable number of guests per household is 5. • Dedicated lap swim time is from 7:00 p.m-7:45 p.m. daily. Lap swimming during the day will be allowed ONLY when no other swimmers are in the pool and should not exceed 50 minutes. 			

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2025 Pool Season Information (Con't)



Pool Company

The Board has rehired High Sierra Pools to manage pool operations during the 2025 swim season based on positive feedback from the community. Company representatives met with the Board at the April 2025 community meeting to review pool rules and issues. High Sierra began work in March to prepare the pool and deck area to meet required safety, legal, and use inspections.

The Board appreciates residents' feedback regarding the management and use of the pool and looks forward to continued feedback that will be provided to High Sierra Pools at subsequent community meetings.

Verizon FIOS

Quaker Hill representatives met with Verizon compliance personnel on April 2 about the installation of fiber optic infrastructure in our community. Verizon indicated that there are several steps in the installation process, including wiring and testing. During the install process, several turf areas in the community were disturbed and shrubs were damaged. Verizon returned the week of April 14 to reseed turf and replace damaged shrubs. The Board will assess the patched turf areas for grass growth as the season progresses, with Verizon follow-up in the fall.

The Verizon representatives noted that Verizon hopes to offer FIOS to the Quaker Hill community before the end of the year. However, the service will not be available in the condos because it would require wiring every unit.

Covenants

The Covenants Committee advisory team is making progress in several areas. Currently, the committee is drafting a covenants inspection checklist, organized by structural and aesthetic categories, to provide clear and concise information to residents. Covenants inspections are done annually to assess needed repairs and to bring homes in our community up to compliance.

As part of their work, the advisory team is also reviewing and updating the 2010 community design standards (see www.qhca.org/regulations). The final document, including the checklist noted above, will serve as a reference guide for homeowners prior to covenants inspections and before putting their home on the market. The Board and the Covenants advisory team hope that these documents will help homeowners to avoid costly home repairs in the future and enhance understanding of the covenant's inspection process.

Thank you to the advisory team for their work on this important community project.

Pick Up After Your Pet

Sadly, some pet owners do not pick up after their pets and allow their dogs to do their business on private property. All single-family and townhome front yards and large portions of townhome side yards (generally 6 to 10 feet out, depending on plat lines) are private property and should be respected. Pet owners, as well as pedestrians, should know that these areas are maintained at a cost to the homeowner and are not common areas. Please be considerate of your neighbors and curb your feet and pets to the community-maintained common areas.



Reminder to Homeowners Who Rent Their Units

Although Alexandria allows (and strictly regulates) short-term rentals like Airbnb and VRBO, the Quaker Hill Board reminds homeowners that QHCA regulations restrict leasing terms to a *minimum* of 6 months. The lease must contain a provision that the right of the lessee to use and occupy the unit is subject to compliance with QHCA legal documents and rules and regulations. Owners may be liable for any costs incurred by the Association in addressing violations of the lessee. Additional requirements may be found in the Resident Manual at www.qhca.org under "Community Regulations."

Landscape Corner

As a reminder to all homeowners, the landscaping services contract covers common areas and townhome front lawns and includes:

- ✓ Mowing
- ✓ Edging (every other mowing)
- ✓ Fertilizing
- ✓ Mulching (spring)
- ✓ Aerating and overseeding (Fall)
- ✓ Leaf removal (three times—November, December, and January)

Please note the contract does **not** include the following services on personal property:

- ✓ Weeding
- ✓ Tree and/or shrub pruning and/or removal
- ✓ Watering
- ✓ Removing mulch on personal property

Please consider watering trees and plants in common areas near your home during dry periods. Community hoses and connections to water are available around the pond. Your help is always appreciated.

SFMC will work with Marquez Landscaping to notify residents when herbicides will be applied. Notify SFMC by email if you would like to be put on the notification list.

Please be Aware!

Alexandria has installed three additional speed cameras at the following school locations:

1) Alexandria City High School, King Street campus (between Quaker Lane and Scroggins Road);
2) Alexandria City High School, Minnie Howard campus (between Marlee Way and Marlboro Drive on Braddock Road); and 3) William Ramsay Elementary School (between North Morgan Street and Roanoke Avenue on North Beauregard Street). When school signs are flashing, a 15-mph speed limit will be enforced. Each school zone covers about one-quarter mile.

The City also has lowered speed limits from 35 mph to 25 mph on South Pickett Street (from Duke Street to Edsall Road) and on Eisenhower Avenue (from South Van Dorn Street to Telegraph Road). These changes were made to improve traffic safety in accordance with the City's Vision Zero plan (see alexandriava.gov/VisionZero).



Sign up for Quaker Hill notification list by contacting SFMC at sfmcinfo@sfmccinc.com.

2025 QHCA Board Meeting Schedule and Information

2025 Meeting Dates	General Meeting Information
May 22 (via ZOOM)	<ul style="list-style-type: none"> • Meetings start at 7 p.m. • Meetings are held the fourth Thursday of each month, which is not always the last Thursday. • For ZOOM meetings, email SFMC at sfmcinfo@sfmccinc.com before 5 p.m. on the day of the meeting for call-in information or sign up for the email notification list. Participation via phone, ZOOM, or other virtual process is not available during in-person meetings. • Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting. • Agendas will be provided to homeowners on the email notification list and those who contact SFMC for call-in information.
June 26 (via ZOOM)	
July 24 (via ZOOM)	
August 28 (via ZOOM)	
September 25 (IN PERSON)	
October 23 (via ZOOM)	
November 20 (ANNUAL MEETING IN PERSON)	

Quaker Hill Community Association

c/o SFMC

9464 Innovation Drive

Manassas, VA 20110

Landscape Projects

The landscape chairperson has proposed several pilot projects that increase the focus on native plants. The projects include planting alternative ground cover in several areas where grass growth has not proven sustainable and augmenting existing butterfly and bird friendly plants and shrubs. Volunteers will help with watering, establishing healthy plant growth, and assessing how well the new plants have fared.

Quaker Hill Clean-up Day

Quaker Hill residents rolled up their sleeves on April 27 to remove trash and debris in the common areas around the Quaker Hill community to enhance the beauty and enjoyment of our green spaces. Caroline Morris of the landscape committee worked with residents to plant native plants in the pool area. Kids and adults alike celebrated the end of the Earth Day event with lemonade and snacks provided by board members and drew nature-inspired designs on the sidewalks to bring smiles to community residents.

