

QUAKER HILL COMMUNITY ASSOCIATION
2024 Digital Pool Pass Details
Application process for the website starts 5/8/24

Dear QHCA Owner:

We are getting ready for the 2024 pool season, which begins on May 25th. There are several changes to the pool pass process for this year, so please review the details included here carefully. Quaker Hill will continue with the electronic pool pass system for both residents and guests. We will not be keeping paper records, nor will there be any cash transactions at the pool.

Pool hours will be Monday-Friday, 12 p.m. to 7:45 p.m. and Saturday, Sunday, and all holidays from 10 a.m. to 7:45 p.m. The season will start on May 25th and end on Labor Day, September 2nd.

Each resident will be required to apply online to obtain pool passes for the 2024 season. Once your application for the pool pass(es) is complete, Management will receive the request and will approve or deny the application.

Residents will sign up for a "digital pass" for each member of the family. Each household will have access to one (1) free guest pass to use each day. Additional day passes for guests, up to four (4) per day, can be purchased through your account on the mobile app.

POOL PRICING:

All Passes (Seasonal and 1 daily Guest Pass) are free to owners or their tenants. Additional guest passes, up to 4 per day, can be purchased by credit card through the Pool Entry app at \$2.00 each, plus a credit card processing fee.

NOTE: Daily purchased extra guest pass(es) expires at the end of the day purchased.

PLEASE NOTE: Owners and Tenants- Owners are required to apply for pool passes on behalf of their tenants. Upon approval, owners will receive pass download information, which can be shared with the tenant.

1. To apply, please go to:

1. Go to **mypass.poolentry.com**
2. Create a new account.
3. Enter the 6-Digit Community Code: **IDXQSI**
4. Select pool passes.
5. Submit your application.

Once your application is approved, you'll receive a notification via email. Typically, applications are approved within 1-2 business days.

2. Activate your pool pass:

Once you receive a notification email that your application was approved, please activate your passes:

1. Go to **mypass.poolentry.com**
2. Log in with your username (your email) and your password.
3. You will see seasonal passes that are available for you and your family. Prior activation is required for all seasonal passes before use.
4. Click the "Activate" button.
5. Tap the circular image with a grayed out person to upload your photo.
6. Fill out your first name, last name and date of birth.
7. Tap the "Activate" button to activate pass.
8. Activate all passes for each member of your family. You can scroll left/right between passes.

3. How to access your pool pass:

PoolEntry is releasing an updated mobile app prior to the pool opening. In the meantime, please use the web version of the app to access your pool passes. To use the web version of the PoolEntry app on your phone:

1. Go to **mypass.poolentry.com**.

2. Log in with your email address and password.
3. You will see all seasonal passes that are available to you and your family.
4. You can scroll left and right between passes.
5. To access guest passes, tap on the "Guest Pass" tab.

Please do not download the previous version of the app currently available on Google Play Store and Apple App Store. PoolEntry will send out a notification when the new version of the app is ready for download. If you used the PoolEntry app last year, you'll need to reapply for new passes again this year.

How to check in at the pool:

Check-in through the browser on your phone (Self Check-In):

1. Go to mypass.poolentry.com.
2. Log in with your username (your email) and your password.
3. You will see all seasonal passes and guest passes that you have available.
4. Press the "Check-In" button located on each pool pass.
5. A checkmark and a timestamp will appear on your pool pass.
6. Show the screen of your phone to the lifeguard/pool attendant.
7. Don't forget to check out when leaving the pool. Press the "Check-Out" button on your pass

We will email you when the mobile app is ready for download. Then you can use the mobile app to check in at the pool.

Important Information:

- Only one PoolEntry account is needed per family.
- Every family member will have access to all pool passes associated with the family account from any device. This allows you to check in for all family members using just one device.
- A family can download and activate passes on as many physical devices as there are seasonal passes available in their account.
- To access other family members' passes, scroll left and right on your phone.
- Residents can purchase passes through the PoolEntry app with their credit card.
- Residents without smartphones can contact management for information on receiving a physical pass (registration and application still required online).
- **Please be sure to read the pool rules once your account and pool passes are activated.**

Who to contact if you need help:

Contact your management office at jlee@sfmtcinc.com for:

- Adding an additional pool pass
- Questions about pool pass pricing (Must pay the pool app directly \$2.00 per guest pass, up to 4 a day)
- Obtaining the 6-digit Community Access Code Community Code: **IDXQSI**)
- Questions about pending applications (Please allow 1-2 days to process)

Contact PoolEntry Support for:

- Technical issues
- Pass or account resets
- Any other issues

The fastest way to get help from PoolEntry is by submitting a Support Ticket on our website mypass.poolentry.com.

QUAKER HILL COMMUNITY ASSOCIATION

Office (703) 392-6006 x285

Community Manager: Jody Lee jlee@sfmtcinc.com

QUAKER HILL COMMUNITY ASSOCIATION
POLICY RESOLUTION NO. 10
USE OF COMMON AREAS: SWIMMING POOL RULES

relating to Rules and Regulations for pool usage
(Amended February 23, 2017, April 5, 2023, April 25, 2024)

WHEREAS, Article IV, Section 4.01 of the Bylaws states that "the Board of Directors may exercise all of the powers of the Association except such as are by the laws of Virginia, the Articles of Incorporation, the Declaration or these Bylaws, conferred upon or reserved to the Members; and

WHEREAS, for the health, safety, comfort and convenience of all owners and residents, the Board wishes to establish rules and regulations governing the use of the Association's swimming pool;

NOW, THEREFORE, BE IT RESOLVED THAT the following Rules and Regulations for use of the swimming pool be adopted:

I. RIGHT TO USE POOL

1. All Members of the Association (or their designated tenants) are entitled to use the swimming pool facility. This privilege may be suspended by the Board of Directors for Members who are delinquent in their assessment payments for a period in excess of thirty (30) days. Members who lease their unit must designate, in writing, using a form authorized by the Association, those tenants living in the unit who are entitled to use the community facilities, including the swimming pool and community center. A non-resident member who leases his/her unit and gives the tenant(s) permission to use the pool, is not entitled to use the community facilities.

In addition to Association Members, the right to use the pool, subject to all provisions of this Resolution extends to tenants of the Alexandria Redevelopment and Housing Authority (ARHA) residing in the adjacent ARHA property, subject to the provisions of Section 8.10 of the Declaration.

2. An Electronic Pool Pass (EPP) will be issued to all Members, any non-resident ARHA households eligible to use the community facilities, members of their families legally residing in the unit, and to the designated tenants of Members. An EPP will not be issued to any Member or other eligible pool user unless all assessment fees or other charges owed to the Association are paid in full. Only those persons with a valid EPP shall be entitled to use the swimming pool and other community facilities. EPP's will be issued or validated on an annual basis prior to the beginning of the swimming season and will be shown to the lifeguard each time the eligible pool user enters the pool.

EPP's are the property of the Association and are for the exclusive use of the Quaker Hill Community Association and any eligible non-resident ARHA households. EPP's are non-transferable and may be suspended by the Association for violations of the Association's legal documents or rules and regulations, as well as improper conduct with respect to the use of the pool, as referenced in paragraph II.2, below.

3. Guests must be escorted by an eligible pool user who has a valid facilities EPP and is eighteen (18) years of age or older; the eligible pool user(s) must stay with their guest(s) at all times. Guests will not be admitted to the pool without such an escort. All guests must register with the lifeguard/pool manager upon entering the pool. The conduct of guests is the responsibility of the escort.
4. The Board of Directors will, from time to time, establish rules with respect to guest privileges, including the number of guests that may be admitted and fees, if any, for such guests. Until the Board establishes rules to the contrary, an eligible household may bring a maximum of five (5) guests at any time. Each eligible household will be issued one (1) guest pass at no cost. Additional daily guest passes may be purchased for a fee of \$2.00 per guest and subject to the restrictions of this resolution regarding reserved times for use of the pool by persons eighteen years of age or older. Pool passes will be purchased through the PoolEntry app and no cash transactions will be conducted at the pool. Guests must be accompanied at all times by an eligible pool user 18 years of age or older.

II. RULES FOR USE OF THE POOL

1. The Association is represented by the managers and lifeguards, who have been instructed in the rules of the pool. Any conflicts shall be addressed with the pool manager, or assistant manager, or Management Company representative, who will bring the issue to the Association if it cannot be satisfactorily resolved.
2. Certified lifeguards will be on duty at all times that the pool is open. They have the authority to use their discretion to enforce the rules to maintain a safe and healthy environment. The lifeguard/manager is in charge of the pool and is there for the protection of persons using the pool. The lifeguard/manager has the authority to ask anyone to leave the pool area for infractions of the rules or when safety is threatened. The lifeguard/manager may prohibit entry to anyone for up to one week for each violation or for a one-year period with authorization of the Board of Directors. The use of the Quaker Hill Community pool is a privilege, and by using this facility you agree to respect the posted rules of conduct and the explicit instructions of the lifeguards, at all times.
3. Safety is of primary concern to the Association and its Members. All persons using the pool do so at their own risk and agree to abide by the rules for use of the facility. The Association assumes no responsibility for any accident or injury in connection with such use or for any loss or damage to personal property. Residents (Members and tenants) are responsible for the actions of their children and guests.
4. Children under sixteen (16) years of age must be accompanied by an eligible pool user who

is 18 years of age or older while in the pool area.

5. No person shall use the pool facilities unless the pool is officially open and lifeguards are on duty. Unauthorized persons found inside the pool enclosure when the pool is closed will lose their privileges for the remainder of the summer and risk prosecution for trespassing.
6. All bathers shall take a shower bath using soap and warm water and thoroughly rinsing off before entering the pool. (Parents are encouraged to instruct their children.)
7. Persons who have obvious infections (colds, lesions, open sores, etc.) will not be allowed in the pool. Sanitary habits are a responsibility of everyone and anyone displaying improper behavior will be asked to leave the pool area.
8. No smoking is permitted in the pool area, pool house or bath facility at any time.
9. Food may be brought into and consumed in the pool area. Persons who consume food in the pool area are responsible for removing all litter. The chewing of gum is not permitted in the pool area or pool building.
10. Breakable objects are not permitted in the pool area.
11. Intoxicants (such as alcoholic beverages) will not be allowed in the pool area. Intoxicated persons will not be allowed in the pool area at any time.
12. Swimmers must wear proper bathing attire. No cut-offs, shorts, jeans or other street attire will be permitted in the pool.
13. Persons must stay clear of guard stations at all times.
14. Persons unable to demonstrate an ability to swim will not be permitted in the deep end of the pool.
15. No play equipment, play pens, wheeled vehicles (except wheelchairs, strollers, etc.) are permitted in pool area.
16. No pets (except service animals) are permitted in the pool area.
17. The following may not be used in the pool:
 - a. Balls not intended for pool use;
 - b. Toys not intended for pool use;
 - c. Inner tubes not intended for pool use;
 - d. Rafts or boats.

Use of any items that are allowable for use in the pool is subject to the discretion of the lifeguard. Personal items may not be left in the pool area and may be subject to disposal if unclaimed after one week.

18. Running, pushing, wrestling, dunking, standing or sitting on another's shoulders is prohibited. No screaming, profanity, or other boisterous behavior will be permitted in the pool area or pool building.
19. Swimmers shall remain clear of the ladders except when entering or exiting the pool.
20. All refuse must be placed in containers provided for this purpose. Keeping the facility clean is everyone's responsibility.
21. Children with diapers are not permitted in the pool.
22. During the last ten minutes of every hour, no one will be permitted in the pool, as required by City Ordinance.
23. The pool may be closed at the discretion of the pool manager on duty in case of thunder, lightning, rain or operational breakdown.
24. The use of radios, televisions or similar devices is permitted only when used with headphones.
25. Private, reserved use of the pool facility shall not be permitted during normal operating hours established by the Board of Directors. Any private, reserved use shall be permitted only if authorized by the Board of Directors and in accordance with rules and regulations promulgated by the Board.
26. Lap swimming will only be permitted each pool day between 7:00 p.m. and 7:45 p.m. OR when no other patrons are in the pool during regular pool operating hours. If another person enters the pool (other than during designated lap swim time - 7:00-7:45 p.m.), then lap swimming must cease immediately. At no time will lap swimming by an individual exceed 50 minutes per day.